

District of Saanich 2021 Citizen Pulse Survey

Key Performance Measures

Through the 2021 Citizen Pulse Survey, the District of Saanich provided its residents with the opportunity to give feedback on their overall impressions of the quality of life in Saanich, satisfaction with Saanich's services and perceptions of the current Saanich Council. In addition to the qualitative and quantitative results presented in a report to Council June 21, here is brief summary of the results broken down by percentage positive (strongly agree and agree combined), neutral, and negative (strongly disagree and disagree combined) for each survey question as requested by Council. The full report is available at saanich.ca.

Website

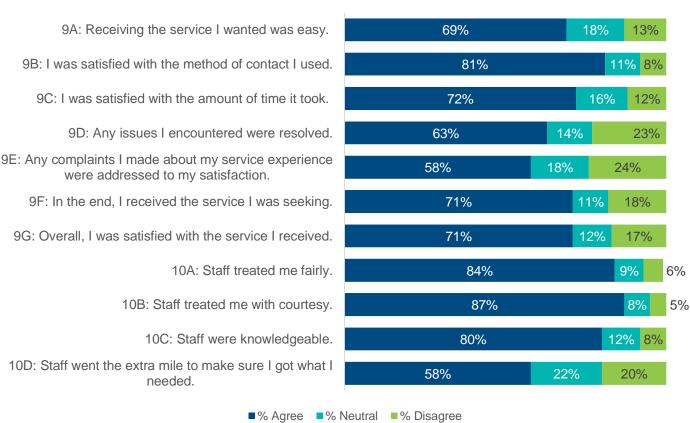
5A: It was easy to find what I was looking for on the 60% Saanich website. 5B: The website was visually appealing.

5C: The website had the information I needed.

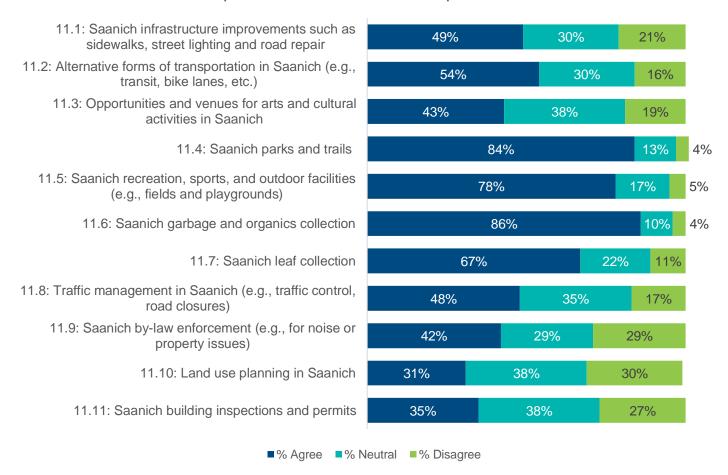


■ % Agree ■ % Neutral ■ % Disagree

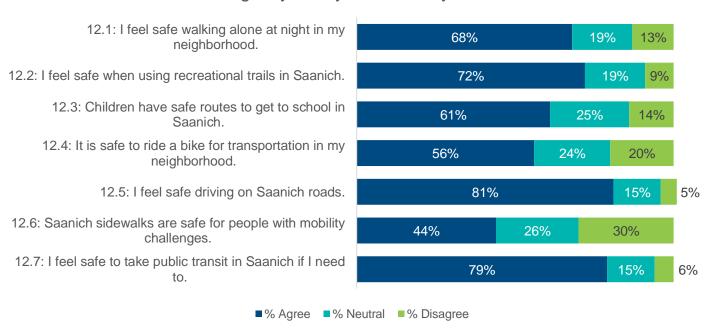
Most recent contact with Saanich



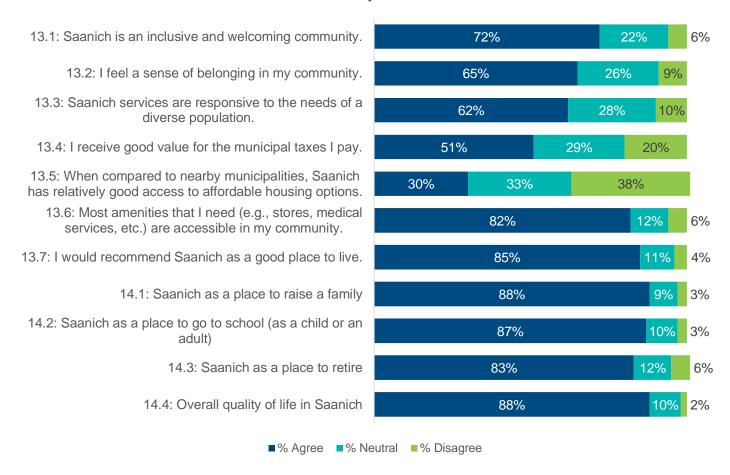
Municipal services used over the past 12 months



Emergency safety and security services



Quality of life



Saanich Council

